



MOBYDOCTOR

Life Saver on the move...

PRIVACY POLICY

GENERAL

Devatech Info Systems Private Limited, Chennai, India is a company with a reputation for its skills and ability for developing user friendly mobile applications. Mobydoctor is another invention from the matchless arsenal of the company developed for the benefit of Doctors/ Medical Practitioners & Paramedical to "stay connected with their patients 24x7". The mobile application "Mobydoctor" helps them access patient's data and history easily and securely from anywhere on a mobile platform.

We at Devatech Info Systems Private Limited recognize the need for the online privacy and the protection for the Personal Information that a user might share with the Service Provider, with absolute earnestness, dedication and devotion. Mobydoctor's servers and infrastructure are hosted at Tier-1 data centres equipped with latest technology to securely house sensitive data and information. We have put in place elaborate security processes to ensure paramount security and privacy of health care information. Mobydoctor adheres to very strict and standardized practices in areas of Access Controls, Network Security, Physical Security, Information Security, Application Security, Operations Security and Business Continuity. Mobydoctor is a law compliant mobile application and is in total conformity with the information technology related laws prevalent in India.

Information Recorded and Use of

PERSONAL INFORMATION

When the Registration Process for creating a Mobydoctor account for a user commences, the name and email address of such user would be required by the Service Provider and the user shall be prompted to choose a password, which shall be used exclusively for the purpose of providing access to the user account. The particulars like the name and email address furnished by the user shall be used to provide the user with the information relating to new services, releases, upcoming events and changes in this Privacy Policy Statement. The Service Provider shall not share the personal information of the user without the explicit consent from the user.

PROTECTION OF HEALTH INFORMATION

We shall pay sincere and dedicated attention for the preservation and protection of the Health Information provided by the user during the use of the Mobydoctor application.

USAGE DETAILS

The usage details such as time, frequency, duration and pattern of use, features used and the amount of storage used shall be recorded by us in order to augment the user's experience of the Mobydoctor services and to help us provide the user the best achievable service.

CONTENTS IN THE USER ACCOUNT

The Service Provider shall store and preserve the files, documents, mission and vision chart, messages and other data stored in the user account at our facilities in Mumbai, India. In order to prevent loss of data due to errors or system failures, we also keep backup copies of data including the contents of the user account with the object of retrieving files and data even after deletion or termination of the user account. The user is assured in all earnestness that the contents of the user account shall be maintained in complete confidentiality and will not be disclosed. Such contents of the user account will not be accessible even to the staff of Mobydoctor except in those circumstances that are specifically mentioned in this Privacy Policy Statement and Terms of Services.

FINANCIAL INFORMATION

In case of payment based services we would seek for furnishing of credit card and/or other payment account information, which shall be used exclusively for processing payments. The financial information provided by the user will not be stored by us except for the name and address of the card holder, the expiry date and the last four digits of the Credit Card number. The financial information will be stored in encrypted form on secure servers when it becomes necessary for processing future payments, at the prior consent of the user. The secure servers of our reputed Payment Gateway Service Providers are legally obliged to treating the user's Personal Information in accordance with this Privacy Policy Statement.

VISITOR DETAILS

Whenever a visitor accesses our services we shall use the Internet Protocol address, browser type, browser language, referring URL, files accessed, errors generated, time zone, operating system and other visitor details collected in our log files to analyze the trends, administer the website, track visitor's movements and to improve our website.



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NOTIFICATION OF CHANGES

Any changes to the Privacy Policy Statement will be posted on our website in order to keep the user informed of any changes in the nature of information collected, mode of collection, usage and sharing of information. The user shall be notified by email and shall be provided with the facility to opt out of any new exercises whenever the need arises to use Personal Information in a manner different from that described at the time it was collected. However, the user will not receive notification of minor changes to the Privacy Policy Statement. The user is at liberty to check and verify at our website, periodically, if he is concerned about the method of use of his Personal Information.

GENERAL MEDICAL INFORMATION AND USER FORUMS

The general medical information made available on our web site or by the Mobydoctor application is only for informational and instructive purpose and shall not mean to represent medical advice. The user is strictly under obligation to have discussion with experts in medication, surgery etc., as the case may be, for all health related questions he may have about the treatment or health management provided by him to his patients. Mobydoctor and/or Devatech Info Systems Private Limited, Chennai India shall not be responsible for any medical advice provided by the users (Doctors/ Medical Practitioners/Medical consultants), employees or by the participants in the supported forums. The supported forums are created for discussion and support between fellow users, Doctors and Practitioners to the patients and not intended to provide advice about treatments.

PASSWORD PROTECTION

All accesses to our applications are password protected. We strongly recommend against the divulgence or disclosure of password by the user to anyone and further recommend for updating the user's credentials on a regular basis. The user is cautioned to employ highest personal security while handling his password. Mobydoctor will never ask for the user's password through phone calls or emails, unsolicited.

The user is advised to always ensure that his PC is updated with the latest antivirus software that is capable of scanning files and emails for viruses and detecting spam, phishing or junk mails. Antivirus software is needed for protecting the user from Trojan horses, which usually attack computer systems through email and allow others to gain remote control of computer system, without the knowledge or consent of the user.

EMAILS

The Service Provider shall never use the email address of the user for any purpose other than to communicate with him or on his behalf. The email address of the user may also be required in connection with the forgotten password or user account information. We will not use the email address of the user to send him any promotional and marketing materials unless the user had opted for receiving such materials, at the time of registration of his account. Mobydoctor shall never share the email address of the users of its services with third parties.

LINKS FROM OUR WEBSITE

Some of the pages of our website may contain external links. The user is advised to verify the privacy terms and policies of such websites. We are not responsible for the manner of use or misuse of information made available by the user in such other websites. The users are discouraged from furnishing Personal Information, without assuring the suitability of the Privacy Policy Statement of other websites.

INVESTIGATION OF ILLEGAL ACTIVITY

We may require providing the access to our employees and service providers, to the Personal Information and the contents of the user account, for the purpose of investigating any suspected illegal activity or probable violation, breach or abuse of the terms and conditions for use of Mobydoctor applications. However, Mobydoctor will ensure due diligence for such access to be in compliance with this Privacy Policy Statement, high level of confidentiality and security.

CHILDREN'S ONLINE PRIVACY PROTECTION

Any one accessing the Mobydoctor website who has not yet attained 18 years of age should immediately leave this site, as we have no intention of accepting any information from individuals under the age of 18. The parents are also insisted on to track, monitor and supervise their children's on-line activity, vis -a -vis Mobydoctor website.

QUESTIONS & CONCERNS

Any questions or concerns regarding this Privacy Policy Statement, may please be addressed to us at legal@mobydoctor.com. We shall respond to all inquiries within 30 days of receipt after ascertaining the identity of the sender.