



MOBYDOCTOR

Life Saver on the move...

LOST DEVICE TIPS FOR DOCTORS

IN THE EVENT YOUR DEVICE IS LOST OR DAMAGED:

Please visit our website www.mobydoctor.com/lostdevices for deactivating the service.

STEP -1

Please provide the application license code, username, mobile number and the IMEI number of the registered device. (This information can be obtained from the welcome mail sent to you at the time of registration)

In case the information entered by you matches with your original registration then:

STEP-2

The page will display the following message

In case of your device is lost / damaged, please choose one of the following options

- Deactivate the device credentials -
- Upon confirmation, the device credentials will be deactivated
- Permanently erase all my data in the device -
- On choosing this option, the entire application data in your lost/damaged device shall be permanently deleted.

STEP-3

Once the above process is completed you shall receive an E-mail with instructions to install your Mobydoctor application and your earlier data from the server shall be restored. Please note that this facility is available on a one time basis only. All further new app installation shall be on a chargeable basis as per terms of Mobydoctor.
